Population of infinite size. Total call request rate $=\lambda$.
(very large) (The rate for each wee is very small.)
" $x^{6}=$ call request time
$(R V) \nmid \operatorname{lerg}_{1}+i_{1}^{\prime}$ ' of this indicate's call duration.

number of occupied channels at time $t$
Inter-request time $=$ time between two adjacent call request is $\varepsilon(\lambda)$

new call is generated at rate $\lambda$.

Call duration is $\varepsilon(\mu)$
(each) old call ends at "rate" $\mu$
small-slot analysis (discrete time approximation)
Suppose $k(t)=k$. Describe $k(t+\delta)$. $\uparrow_{\text {small time increment. }}$
at time $t$, there are $k$ ongoing calls.
At time $t+\delta$, only three events can happen (if $\gamma$ is small):


the ending rate is $\mu$
for each call.
so, for $k$ calls, the total ending rate is $k \mu$
$\Rightarrow$ Markov chain


Next step: study how systems characterized by Markov chains behave.

